

NetHope Academy IT Professional Graduates

Available for Hiring Now!



How can we help you?

Is your organization looking for additional IT resources? Are you limited, rather than helped, by technology? Are your IT Professionals bogged down by basic tasks that entry level IT resources could help out with?

If the answer to any of these questions is, "Yes," we may be able to help! There is a talented, highly-motivated, pool of NetHope Academy graduates (young Haitian IT Professionals) available for employment as early as January 15, 2011. As our NetHope Academy IT training program is coming to a close, we are eager to help our IT Professional Graduates find employment while helping some of the leading organizations (commercial, humanitarian and government) fill much needed IT positions.

NetHope Academy - IT Professional Credentials

The NetHope Academy Intern Program has prepared young IT professionals to enter the workforce by providing them with the classroom, online, and on the job training needed to be successful at entry level IT positions in Haiti. This six month program launched with an intense, two-week training course in September 2010 and will come to a close in March 2011. Microsoft, Cisco, Accenture, Ecole Superieure d'infotronique d'Haiti (ESIH), and other technology partners have contributed products, curriculum, time, and skills, in the areas of program design, management, and execution. In addition, all interns have completed full time and part time assignments for four to six months at one of 14 participating host organizations. During that time they worked in a variety of roles including desktop support and network administration.

Candidate Selection Process

We've attracted some of the top young talent in Haiti, and the 36 interns were selected from nearly 300 online applications. Applicants were scored based on level of education, area of study, work experience, personal motivation, English skills, and professor recommendations. Preference was given to those severely disadvantaged as a result of the earthquake, rural city natives, and women. The top 80 candidates were invited to take a technical assessment that measured basic computer knowledge in the areas of desktop support, computer networking, wireless technologies, and telecommunications. These candidates were also interviewed by IT Managers from international NGOs working in Haiti, and all participants chosen for the program received approval from the IT Managers.

Intern Credentials

- Most interns are recent graduates or current students in Haitian universities and the majority of them are pursuing a degree in computer science, computer engineering, electrical engineering, or management of information systems.
- All participants are expected to receive their Microsoft Certified Desktop Support Technician (MCDST) designation by March, 2011. As of December 31, 2010, 25% of participants have already passed both required exams. Only 14% need to pass the first exam and 82% of those who have attempted the second exam have passed.
- All participants have gone through 125 hours of classroom training and 50 hours of self study in the following areas:
 - Microsoft Certified Desktop Support Technician curriculum
 - Installing a Windows Desktop Operating System

- Configuring and Troubleshooting Hardware Devices and Drivers, Desktop and User Environments
 - Troubleshooting Network Protocols and Services
 - Configuring and Troubleshooting Applications and Application Security
 - Resolving Issues Related to Usability & Application Customization
 - Virus Prevention, Detection and Removal
 - Hardware (desktop and server) care and maintenance
 - Networking
 - IP Basics
 - Wireless
 - Case Study: Port au Prince NGO Long Distance Wi-Fi Solution
 - Intro to Satellite Communications, BGAN, Satellite Phones
 - VSAT Professional Training Essentials Introduction
 - Basic Radio Principles and Operation
 - Customer Service Skills
- All participants have been placed in part or full time internship positions with NetHope member NGOs, other humanitarian organizations, or technology companies. Interns are coached, receive performance evaluations from their IT Mentors, and complete self-assessments on a monthly basis

The NetHope Academy Intern Program officially ends in March 2011, but we are working hard to find full-time employment for all of our interns prior to that date. **Please contact Marlène Sam (marlenesam@nethope.org) and Frank Schott (frankschott@nethope.org) if you are looking for qualified, entry level IT resources.**

About the NetHope Academy

NetHope, an interagency collaboration of 32 of the world's largest of international non-governmental organizations, works to improve the reach of Information and Communications Technology (ICT) in the developing world. We do this by working across our membership as a highly collaborative team, solving common technology problems, fostering strong relationships with private industry, and educating our members and the wider community of humanitarian organizations worldwide.

The rebuilding of Haiti will be accelerated and enhanced by the appropriate use of ICT in health, education, government services, and economic development. At present, there are not enough qualified IT professionals to support ICT related interventions. In September 2010, the NetHope Academy launched a program to increase the pool of employable IT professionals in Haiti. The NetHope Academy graduates are now seeking paid employment, and these qualified resources may be just what your IT department is looking for.

To learn more, please contact Program Director, Marlène Sam (marlenesam@nethope.org) and NetHope Academy Director, Frank Schott (frankschott@nethope.org).

