We are hiring the Managing Director, Programs for NetHope.

Are you an experienced Senior NGO Programs leader with a passion for leveraging technology for good and a deep knowledge of the NGO sector? Do you have experience leading efforts to raise program funding? Do you thrive on building strong relationships and have a personal commitment to integrity? Are you a planner and problem solver with strong leadership skills? Do you have experience with internet connectivity and emergency response related programs in the developing world? Do you have significant operational and financial management experience? If you've answered yes to these questions, please read on to learn about the Managing Director, Programs position we are hiring at NetHope.

NetHope enables humanitarian organizations to better serve the developing world through smarter use of technology. A membership organization currently serving 56 leading international humanitarian, health and conservation organizations, we help our members collaborate, innovate, and leverage the full potential of information and communications technology to support their work in the developing world. A catalyst for collaboration, NetHope facilitates shared problem-solving, fosters strong relationships across sectors, and supports the ongoing growth and development of our member organizations worldwide. Learn more at www.nethope.org.

NetHope is a virtual organization and our team members work across the US and Europe.

Position Description Summary:

The Managing Director, Programs is a member of the Senior Leadership Team and reports to the CEO. This position will oversee and manage the development, design and execution of programs needed to support NetHope's strategic objectives. As a member of the senior management team, the Managing Director, Programs will be responsible for all aspects of NetHope programs, including conceptualization, personnel and program contractors, member engagement, execution, budget, and measurement and evaluation. S/he will work closely with the CEO on the development and execution of the NetHope strategic plan and the integration of field programs with the work of NetHope's Center for the Digital Nonprofit. S/he will monitor emerging trends in development and the use of ICT in development to ensure that NetHope programs are relevant for our members today and in the future.

The position requires a results-driven, energetic, and enterprising performer with a service orientation. Since NetHope works as a virtual team, the candidate must be adept at working independently, building and bridging communications in a virtual environment, and adapting distributed processes and workflows.

Qualifications

Knowledge and Skills

- A passion for NetHope's mission and for working collaboratively, entrepreneurially, and nimbly in a fast-paced dynamic environment.
- The relentless pursuit of excellence – balanced with a pragmatic sense of what is possible and realistic.
- A penchant for creative problem solving, attention to detail, ability to adapt, spirit of teamwork, and exceptional work ethic.
- Demonstrated mastery of project management and good record keeping skills.
- Ability to work independently in a virtual organization. Good judgment, time management, organizational skills and resourcefulness required.
- Excellent verbal and written communications skills with proficiency in Microsoft Office products.
- Proficiency in synthesizing materials from multiple sources into a coherent and accurate summary.

Personal Characteristics

- Excellent interpersonal and team skills, extremely collegial. Sense of humor a must.
- Demonstrated resourcefulness and good judgment.
- Values diversity of thought, backgrounds and perspectives.
- Ability to multi-task while maintaining vigilant attention to details.
- Integrity/ethics beyond reproach.
- Constantly looking to apply best practices, enable clarity, innovation, and simplicity.
- Connection to NetHope's mission.

Experience and Education

The Managing Director, Programs will have at least 10+ years of experience, with at least five years managing program development and execution across multiple geographies or business units with a global footprint. The successful candidate will have experience leading planning efforts and running operationally effective programs that span multiple areas (i.e., health, education, technology, training, etc.). S/he should have working knowledge of ICT, international humanitarian, conservation or emergency response efforts. International nonprofit experience is required, with a strong preference for someone who has operated in a dispersed, virtual environment that has limited budgets and resources. The person in this role should have demonstrated experience in:

- program development and management at a senior level
- fundraising and grant development and execution
- managing dispersed teams
- budget development and oversight
- managing others, empowering them to make decisions, especially in a matrixed or virtual organization
- effectively communicating key data, including presentations to senior management, the Board or other outside partners/influencers/clients

Bachelor's degree required, advanced degree preferred

This is a full-time position and the successful candidate must live in the United States, with preference given to Seattle and the West Coast. Compensation is commensurate with experience. This position requires some travel to locations in the U.S. and around the world.

Applicants are encouraged to apply as soon as possible, and no later than June 1, 2018, by uploading a resume and cover letter to: https://nethope.wufoo.com/forms/zrtzckc1sw4d1b/

The cover letter should recap applicant qualifications with special emphasis on (1) program leadership experience, (2) understanding of the humanitarian context in which NetHope works, (3) experience with the types of connectivity solutions that are used in the humanitarian space and (4) experience developing proposals to seek funding from donors.